

e222 Frequently Asked Questions

What is CSOS or e222?

CSOS (e222) is a DEA approved legal process allowing registrants to electronically order controlled substances from their suppliers.

How do I get set up to order via e222?

Click on the e222 [New Registration](#) located on our homepage. Print the 3-step checklist, and follow the instructions to obtain your Digital Signature Certificate from the DEA. Once you receive your Digital Certificate, follow the Quick References below to get started.

I already have a CSOS Digital Certificate. How do I start ordering from Physician Supply Company's e222 system?

Call us at 866.991.1665 and we will send you an enrollment form to obtain your login id and password. You can also print the PSC enrollment form below, fax it to us at 866.991.1669, then give us a call to obtain your login and password.

How long does it take to get set up?

Typically, 4-6 weeks to obtain your Digital Signature Certificate from the DEA, and less than 24 hours to enroll with Physician Supply Company once you have your certificate loaded.

Quick Reference Series:

- A. [Computer System Requirements](#)
- B. [Registering for DEA Electronic Signature](#)
- C. [Quick Guide to CSOS Environment](#)
- D. [Installing a Digital Certificate in Internet Explorer](#)
- E. [Checking your Certificate Information](#)
- F. [Finding your Digital Certificate File on your Computer](#)
- G. [Placing an Electronic 222 Order](#)
- H. [Documenting Product Receipt for an e222 Order](#)

[Physician Supply Company, Limited e222 Enrollment Form](#)

Our frequently asked questions are a work in progress. If you still have a question, or require assistance, please don't hesitate to call us directly at (Houston area) **281.991.1665** or (toll-free) 866.991.1665.